

Geographical Sciences, Fall 2019



# **Computer Support Staff**

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- LeFrak Open Labs
  - Rooms 1104, 1136 and 1138
    - 1136 and 1138-Current Open labs
      - COVID capacity is 7 students per room
    - 1104-New Computer Lab
      - COVID capacity is 11 students
    - Pre-authorization and swipe access required
    - Course share drives are mapped automatically
    - Software necessary for assignments is installed



- VMWare Virtual labs
  - Available online to all students
    - Same software as the physical labs
    - Same drive maps as the physical labs
  - Current hardware will be retired soon
    - New instructions will be provided



- GEOG Department Cluster
  - Linux processing cluster available to all students
    - Includes all commonly used scientific software
      - PCI Geomatica
      - Matlab
      - Python/Anaconda
      - R statistical software
    - You can create a custom environment



- Poster printing
  - Contact us when you need to print a poster
    - Maximum width is 42 inches
    - Please let us know well in advance as many students often need to print posters at the same time



- Terpware Software
  - Free software licenses for students
    - https://terpware.umd.edu/
    - Includes lots of popular software
      - Adobe Creative Suite
      - Microsoft Office 365
    - Software can be installed on your personal computer
    - Mac software also available



- WebEx Online Meeting
  - Anyone with a UMD ID can host a meeting
    - https://webex.umd.edu/
    - You can schedule meetings or hold them ad hoc
    - You can record meetings and download them as a file
    - Attendees can call in, or use their computer
    - You can allow others to present and even take control of their computer



# **Grad Student Support Resources**

- To contact us
  - geoghelp@umd.edu
    - Email is best way
    - This is a trouble ticket system
- Geog-IT-Help Google group
  - This has self-service support resources
    - For the GEOG cluster and Windows
      - Videos and documents



### Questions?



geoghelp@umd.edu